

GeeksMobile

Geeks Mobile Vision:

We want to provide all our customers the best computer service and to be the nation's best computer service company.

Our Goal:

We want all of our customers, when surveyed, to say they would consider using Geeks Mobile again for any computer needs.

Your Role as a Field Technician

- ❖ Geeks Mobile is a nationwide computer service company that specializes in serving small business and residential customers.
- ❖ We perform same day onsite service throughout the United States.
- ❖ We have thousands of qualified technicians working for us nationwide.
- ❖ Your focus will be on servicing customers in your local area.
- ❖ The majority of the jobs are break/fix spyware removal, virus removal, windows blue screens of death, and basic hardware upgrades.
- ❖ All of our jobs are hourly jobs, with a 1 hour minimum.
- ❖ When you submit all of the required paperwork, you will be marked as an active technician in our database.
- ❖ Once you are active in our database we will notify you when a service call is available in your area.

Typical Service Call

- ❖ As soon as you receive notification, contact us right away to accept the service call.
- ❖ Call the Customer and introduce yourself as Geeks Mobile Field Technician
- ❖ Plan to arrive 15 minutes early.
- ❖ Contact us immediately when you get onsite or if you are unable to make it to the service call for any reason.
- ❖ At the end of each service call process the payment and send the invoice back to our accounting department
- ❖ You will receive payment within 7-10 business days

Thank you for your interest in joining our team